

ADOPT-A-FAMILY

AT RAPHAEL HOUSE THIS HOLIDAY SEASON

SPREAD HOLIDAY CHEER TO FAMILIES IN NEED

Adopt-A-Family helps families experiencing homelessness and low-income families enjoy a holiday season full of warmth and joy without putting their financial stability at risk. Your generous contributions provide holiday gifts to families in need.



HOW IT WORKS

Step 1: Sign up at raphaelhouse.org/aaf

Step 2: We match you with a family and send you their wish list.

Step 3: You buy the gifts for families in need and deliver them to us unwrapped in December.

Step 4: We do our best to provide families with gift wrap. Gift wrap donations are welcome!

Step 5: Families pick up their gifts in mid-December and holiday cheer ensues!

DROP-OFF DATES AT RAPHAEL HOUSE

Sunday, December 8 — 11:00 am - 4:00 pm

Monday, December 9 — 8:00 am - 7:00 pm

Tuesday, December 10 — 8:00 am - 7:00 pm

MAKE A DIFFERENCE THIS HOLIDAY SEASON. GET INVOLVED AT
RAPHAELHOUSE.ORG/AAF



Raphael House
Inspiring Families.
Illuminating Hope.

ADOPT A FAMILY

FREQUENTLY ASKED QUESTIONS

1. What are the gift guidelines?

We kindly ask that all gifts are new, and donors should expect to spend \$150 per child, as well as a family gift valued up to \$100. For family gifts, gift cards for the following stores are suggested: Target, Safeway, Foods Co, Grocery Outlet, Prepaid Visa/MasterCards. Please contact us with any questions.

2. Are donors provided with a tax receipt?

Raphael House will provide a tax receipt on request, to be filled out and maintained by the donor. Our tax ID is 94-3141608.

3. Which families receive Adopt-a-Family gifts?

Families currently living in our Residential Shelter and families in our Bridge program are eligible to submit a wish list for Adopt-a-Family. Our Bridge program provides supportive services such as tutoring, career development, and resource referrals to families who have moved out of Raphael House.

4. I don't have time to buy gifts for the families and children, but I'd like to participate. Can I make a direct donation to Adopt-A-Family?

We understand the holidays are a busy time, so leave the shopping to us! You can make a direct donation to our Express Adopt-A-Family fund at www.raphaelhouse.org/aaf. Your donation will be used to purchase gifts and gift cards for the families we serve at Raphael House.

5. How will I know what to purchase for a family?

Raphael House will match you with a family, or families, depending on your noted preferences. You will be sent a wish list with the names of the members of your matched family as well as a wish list for each child.

ADOPT A FAMILY

FREQUENTLY ASKED QUESTIONS (CONT'D)

6. When and where do I drop off gifts?

Gifts can be dropped off at Raphael House at 1065 Sutter St. in San Francisco (at Larkin & Sutter) during several drop off dates in December. The drop off dates are: December 8 — 11:00 am - 4:00 pm; December 9 — 8:00 am - 7:00 pm; and December 10 — 8:00 am - 7:00 pm. If you are unable to make any of these times, please let us know when you receive the wishlist(s).

7. Will donors meet the family or be able to hand the family their gifts?

For confidentiality reasons, donors are not able to meet with families. Gifts will be dropped off during our specified drop off hours and staff members will receive your gifts, and organize them for the family to pick up at a later date.

8. What additional needs does Raphael House have around the holidays?

Raphael House maintains Amazon wish lists with our year-round and seasonal needs. These wish lists include new toys, art supplies, and books for children's birthdays; children's clothing; and residential items such as bedding and cookware given to families as move-out gifts. For companies interested in hosting a large-scale gift drive, we can create a custom Amazon wish list to circulate within your company. Learn more at raphaelhouse.org/give.

Additionally, we have volunteer opportunities during the holidays which include staffing the Adopt-a-Family drop-offs and pick-ups, and helping wrap gifts. Volunteer opportunities are also available year-round for individuals and groups. Please contact Kellen Sarver at ksarver@raphaelhouse.org or 415.345.7265 to learn more about our volunteer opportunities.

9. What is Raphael House's mission?

The mission of Raphael House is to help low-income families and families experiencing homelessness strengthen family bonds by achieving stable housing and financial independence.

THANK YOU FOR YOUR CONTINUED SUPPORT OF ADOPT-A-FAMILY!