



Raphael House Privacy Policy

The Raphael House respects the privacy of visitors to our website. We understand you value your privacy and we want to make your experience online satisfying and safe. This statement governs information you provide to us or we learn from your use of this website and tells you how we may collect, use, and in some instances share this information.

1. Information Collection

Through our website, we offer convenient online access to our services and communicate with you about important opportunities and events. We will not collect personal information from you when you visit our website unless you provide the information to us voluntarily.

Sending an email or signing up for an email list: You may decide to send us personal information, for example, in an electronic mail message containing a question or comment, or by filling out a web form that provides us this information. We use personal information from email primarily to respond to your requests. We may also retain any messages you send through the website. We use this information to operate, maintain, and provide to you the features and functionality of the website. We may also use your email to contact you in the future about our programs that may be of interest. If you sign up for one of our email lists, we will only send you the kinds of information you have requested.

Registering for an event: When you register online for an event, we may ask for your name and contact information. Depending upon the activity, we may also collect payment information (such as standard credit card data) and date of birth.

Making a financial contribution: When you make a financial contribution online, we collect your name, contact information and standard credit card data.

Online Profile Form: If you complete the Profile form we make available and share your personal information, this information will be used only to provide you with more targeted content. We may use your contact information to send further information about our organization or to contact you when necessary. You may always opt-out of receiving future mailings; see the "Opt Out" section below.

Applying to be a volunteer: When you apply online to be a volunteer, we will ask you for your name, contact information and date of birth. We may ask for other data as well, depending on the volunteer activity.

Analytics information: We may directly collect analytics data, or use third-party analytics tools, to help us measure traffic and usage trends for the website. These tools collect information sent by your browser or mobile device, including the pages you visit and other information that assists us in improving the web site. We collect and use this analytics information in aggregate form such that it cannot reasonably be manipulated to identify any particular individual user.

Cookies information: When you visit the web site, we may send one or more cookies — a small text file containing a string of alphanumeric characters — to your computer that uniquely identifies your browser and enhances your navigation through the site. A cookie may also convey information to us about how you use the web site (e.g., the pages you view, the links you click and other actions you take on the website), and allow us or our business partners to track your usage of the web site over time. You can reset your web browser to refuse all cookies or to indicate when a cookie is being sent. However, some features of the web site may not function properly if the ability to accept cookies is disabled.

2. How We Use and Share Your Information

Raphael House will not sell or share personal information about our financial donors with anyone else, nor will we send mailings to our financial donors on behalf of other organizations, unless a donor has given us specific permission to do so. If you provide us with personal information when you visit our website, we may use the information in our programs and activities. We may enter your name into one of our databases so we can contact you to obtain your input, provide information about our programs and events, or request contributions. On occasion, the Raphael House may share information about you with vendors and service providers that assist us with our activities and programs. These vendors and service providers help us with functions such as fulfilling orders, managing data and processing donations. In addition, we make disclosures as required by law. We do aggregate information about how our website is used (without specific identification to any particular user) to be able to improve our website and make it more responsive to our users' preferences.

3. Use of Links

Throughout our Web pages, we provide links to other servers which may contain information of interest to our readers. We are not responsible for the practices employed by websites or services linked to or from our site, including the information or content contained therein. Please remember that when you use a link to go from our site to another website, our Privacy Policy does not apply to third-party websites or services. Creating a text link from your web site to our site does not require permission. If you have a link you'd like us to consider adding to our web site, please send an email to fhenrique@raphaelhouse.org with the subject "Link request."

4. Use of Text and Images

If you would like to publish information that you find on our web site, please send your request to fhenrique@raphaelhouse.org. Where text or images are posted on our site with the permission of the original copyright holder, a copyright statement appears at the

bottom of the page. For information about using our logo and images please contact us at klessard@raphaelhouse.org.

5. Security

Raphael House cares about the security of your information, and uses commercially reasonable safeguards to preserve the integrity and security of all information collected through the web site. However, Raphael House cannot ensure or warrant the security of any information you transmit to Raphael House or guarantee that information on the web site may not be accessed, disclosed, altered, or destroyed.

6. Kids and Privacy

We do not knowingly collect or solicit any information from anyone under the age of 13. In the event that we learn that we have collected personal information from a child under age 13 without verification of parental consent, we will delete that information as quickly as possible. If you believe we might have any information from or about a child under 13, please contact us at klessard@raphaelhouse.org.

7. Opt-Out or Change Your Contact Information

Our site provides users the opportunity to opt-out of receiving communications from us through a special online form. You may choose to receive only specific communications or none at all. You may also update your contact information previously provided to us through another online form. You cannot remove yourself from our database, but you can prevent unwanted communication.

8. Questions about our policies

If you have any questions about this privacy statement, the practices of this site, or your dealings with this web site, you can contact us at: fhenrique@raphaelhouse.org

9. Changes to Our Privacy Policy

We may modify or update this Privacy Policy from time to time to reflect the changes in our business and practices, and so you should review this page periodically. When we change the policy we will update the 'last modified' date at the bottom of this page. Your continued use of this web site constitutes your agreement to this Privacy Statement and any updates.

This privacy policy was last modified on June 24, 2015.